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# Online Shopping Use Case Document

**Use Case:** View Items

**Id**: 1

**Description**

The customer views items in the shopping website.

**Level:** User Goal

**Primary Actor**

Customer

**Pre-Conditions**

**Post Conditions**

Success end condition

Customer finds items they are interested in buying.

Failure end condition:

Customer does not find anything they are interested in buying.

**Trigger**

Customer opens the website.

**Use Case:** Make Purchase

**Id**: 2

**Description**

Customer will purchase the items they have selected.

**Level:** User Goal

**Primary Actor**

Customer

**Pre-Conditions**

Customer finds something that they are interested in buying.

**Post Conditions**

Success end condition

Customer completes a purchase.

Failure end condition:

Customer is unable to complete the purchase—payment information not being verified.

**Trigger**

Customer decides to purchase items and starts the transaction.

**Use Case:** Login

**Id**: 3

**Description**

Customer logs into their account to make a purchase (account info is saved in the account, making it easier to accomplish).

**Level:** User Goal

**Primary Actor**

Customer

**Pre-Conditions**

Customer finding items they like.

**Post Conditions**

Success end condition

Customer is able to login to their account.

Failure end condition:

Customer is not authorized to login to their account.

**Trigger**

Customer selects to login to complete their purchase.

**Use Case:** Complete Checkout

**Id**: 4

**Description**

The customer completes their purchase and must complete the checkout.

**Level:** User Goal

**Primary Actor**

Payment provider

**Pre-Conditions**

Customer logs in to their account (optional), decides to complete a purchase.

**Post Conditions**

Success end condition

The purchase is authorized by the retailer and the payment provider.

Failure end condition:

The customer’s order is declined because the payment is not authorized (insufficient funds, wrong password or card info).

**Trigger**

Customer completes the purchase.

